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#3 2664

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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TRANSMITTAL OF FORMAL DRAWINGS

Please substitute the enclosed 12 sheets of formal drawings for the corresponding drawings presently in the application.

Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: November 29, 2001

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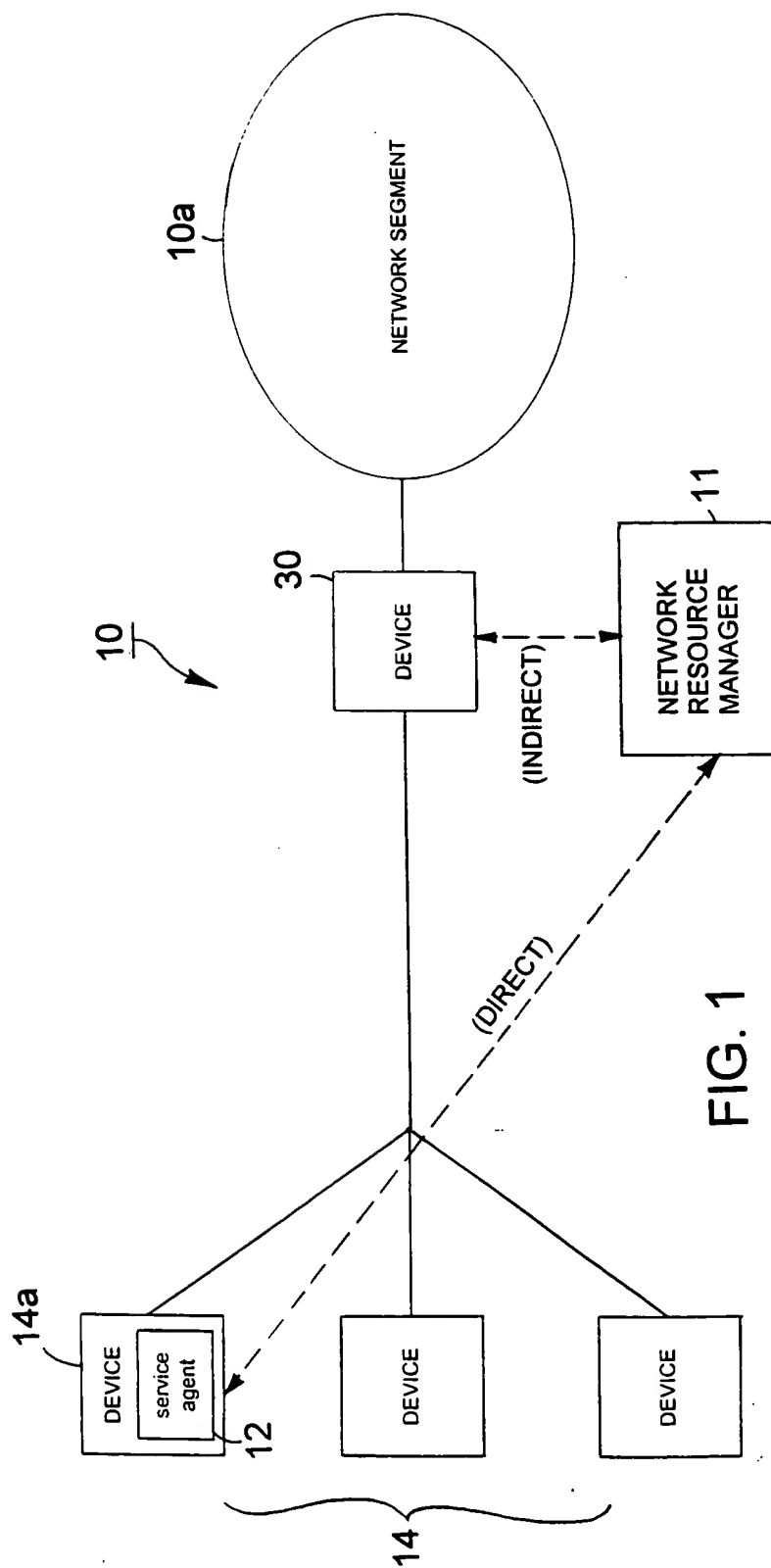
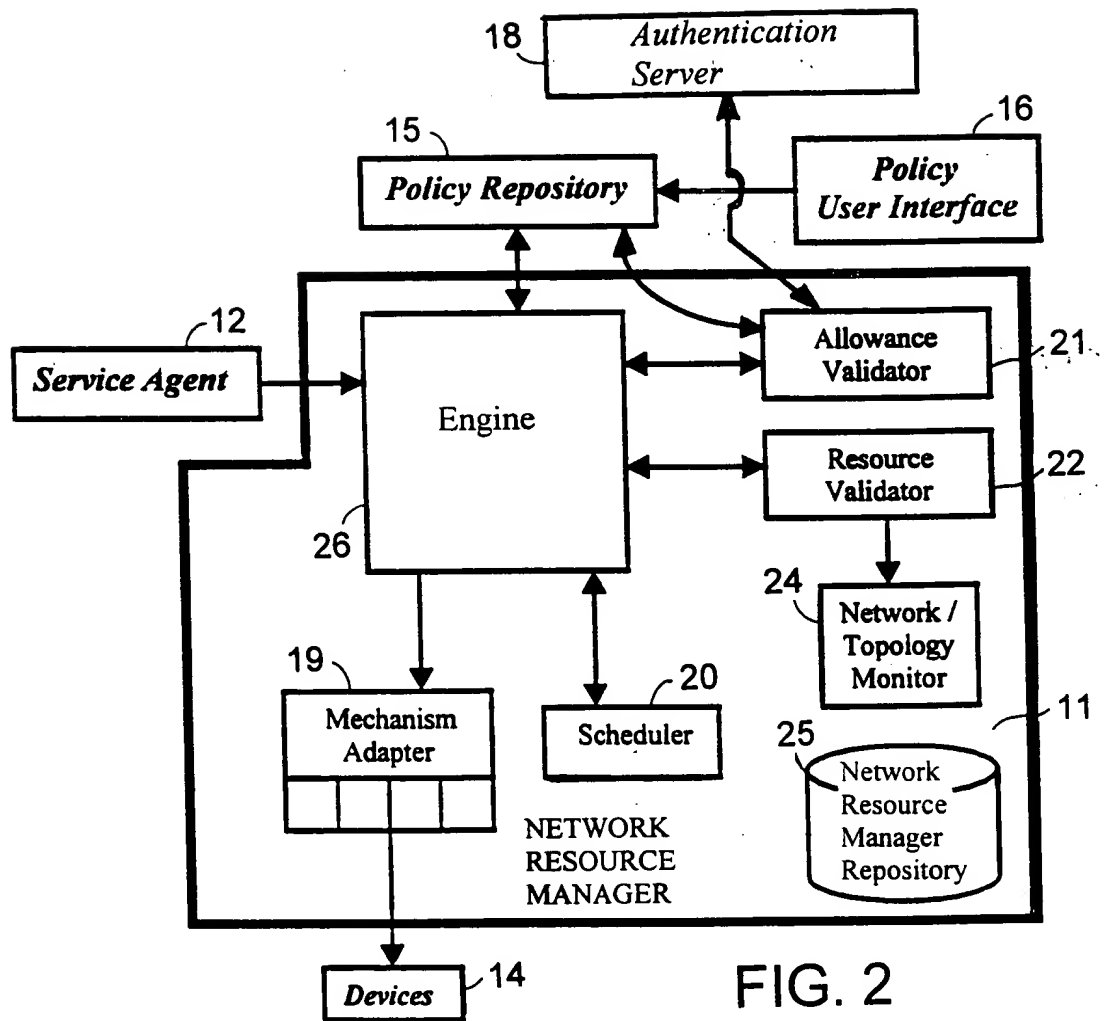
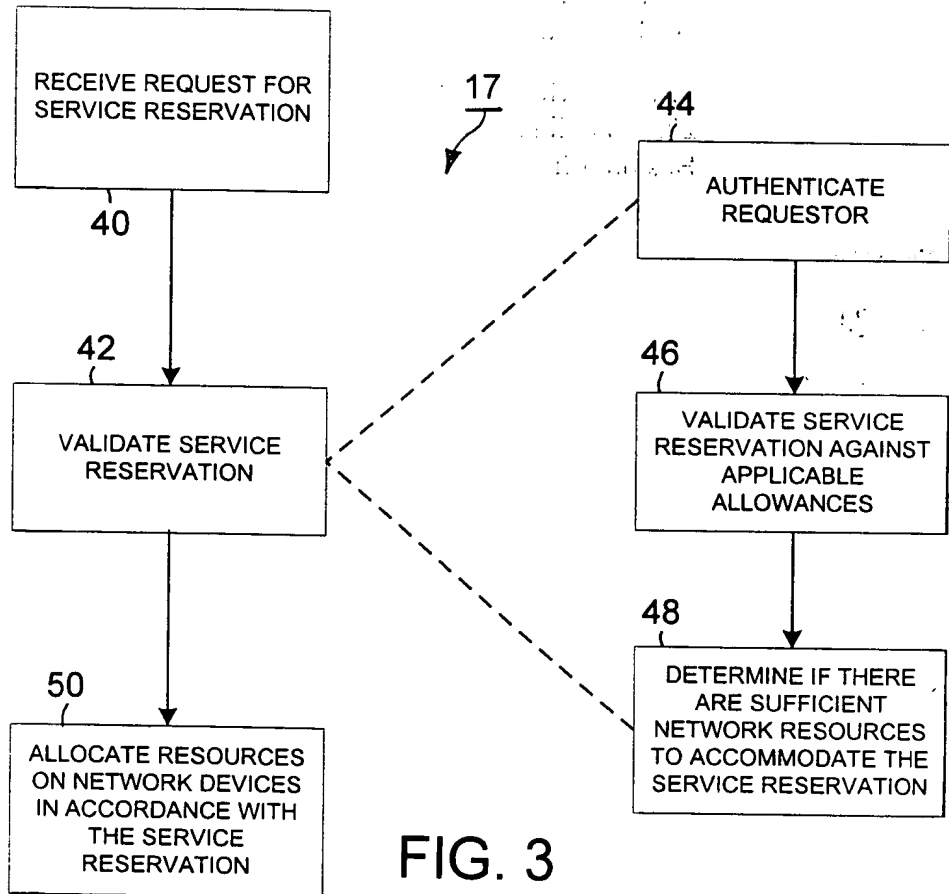


FIG. 1





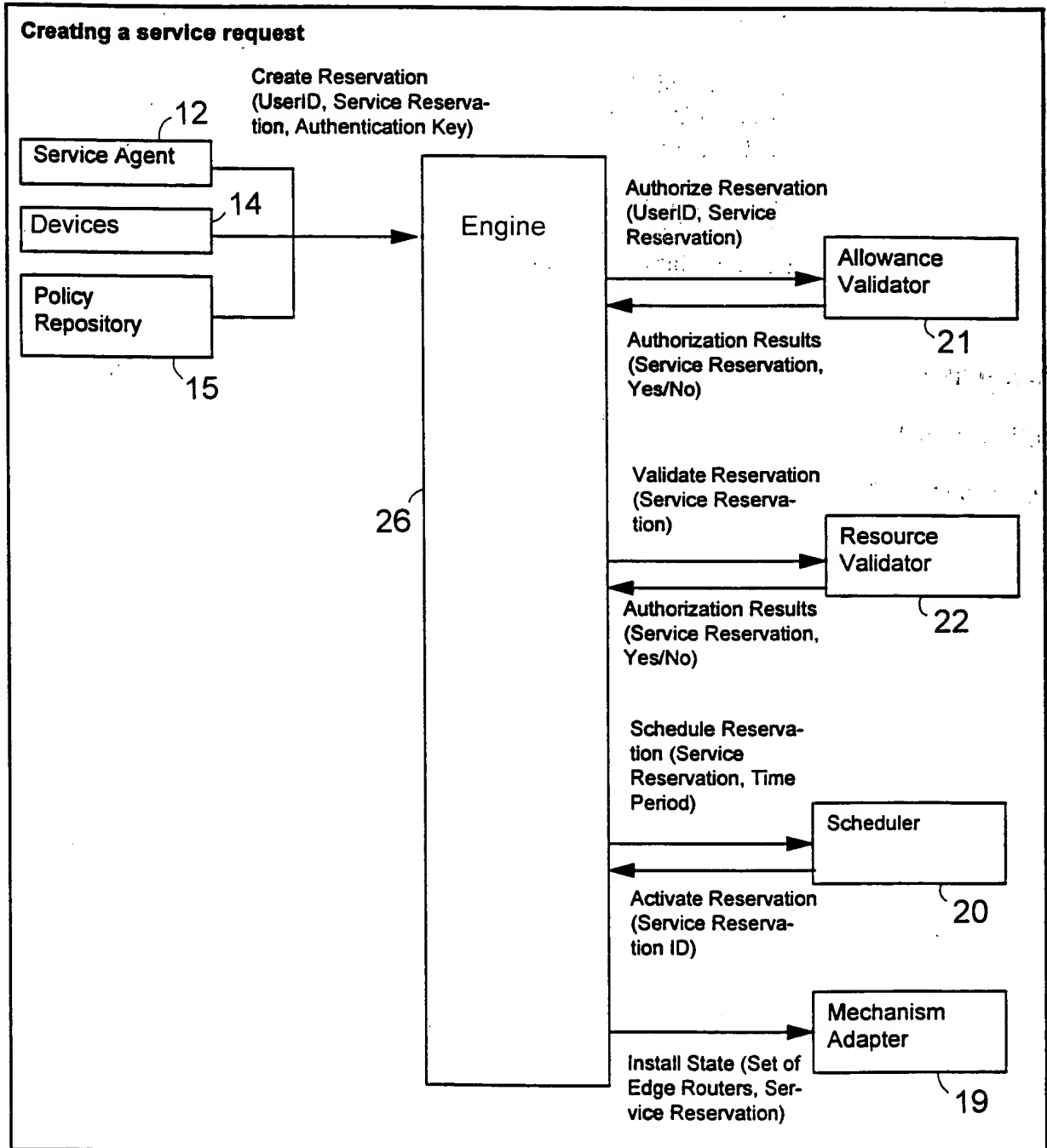


FIG. 4

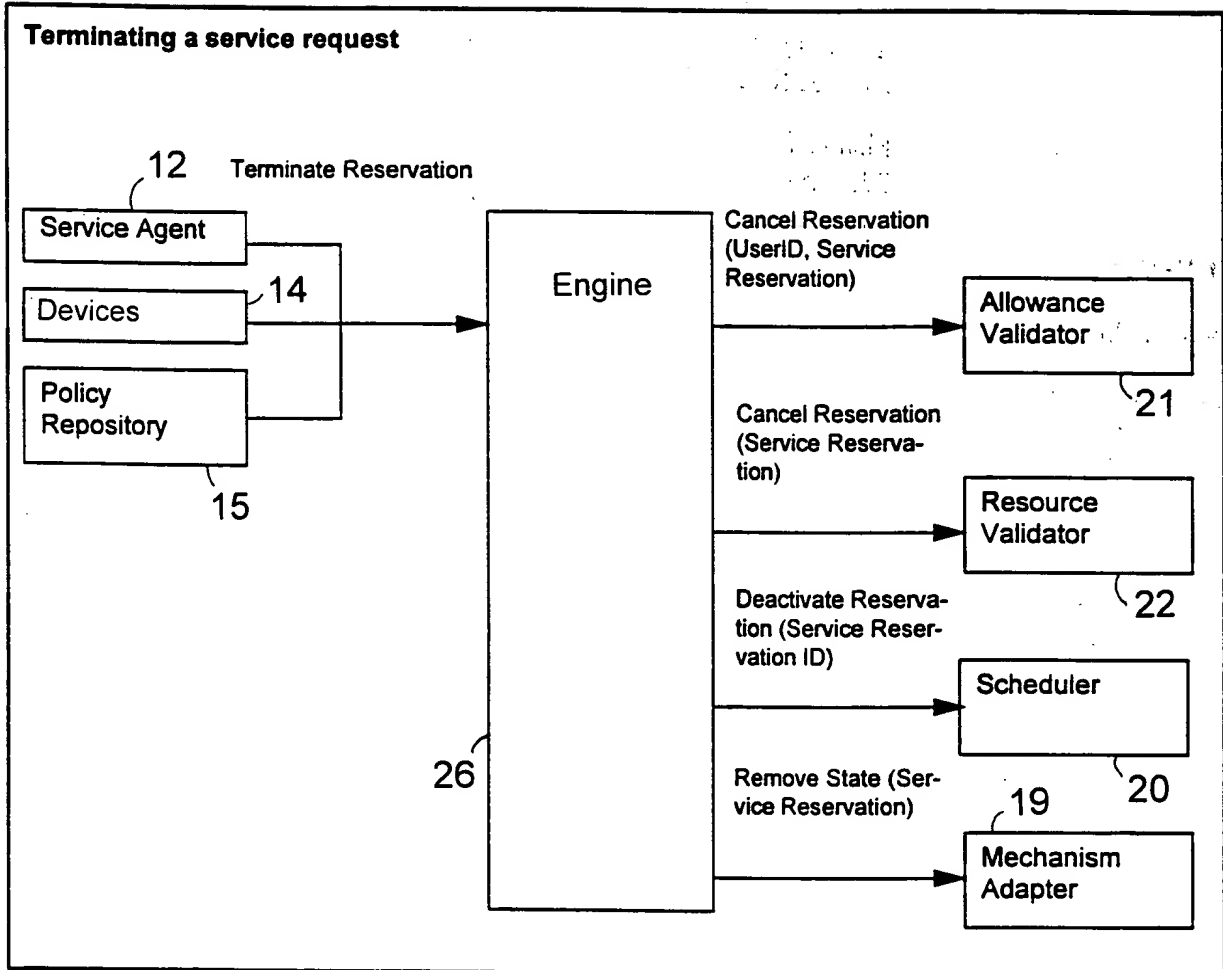


FIG. 5

Scheduling a reservation

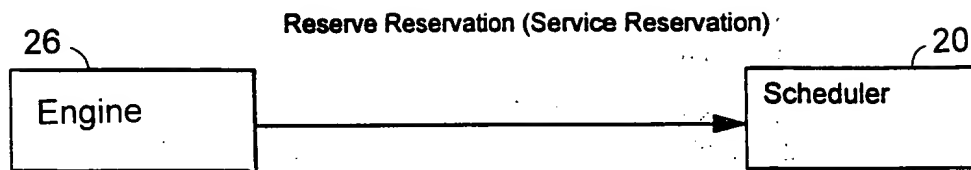


FIG. 6A

Reservation becomes due

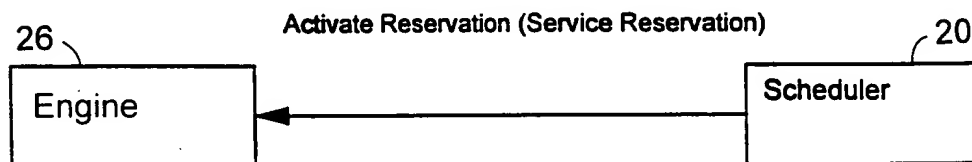


FIG. 6B

Reservation expires

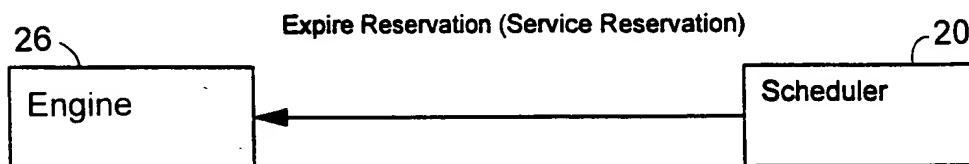


FIG. 6C

Terminating a reservation

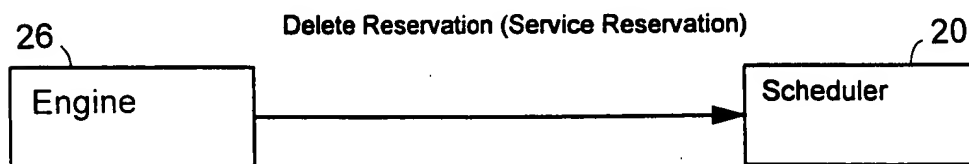


FIG. 6D

Activating a service reservation

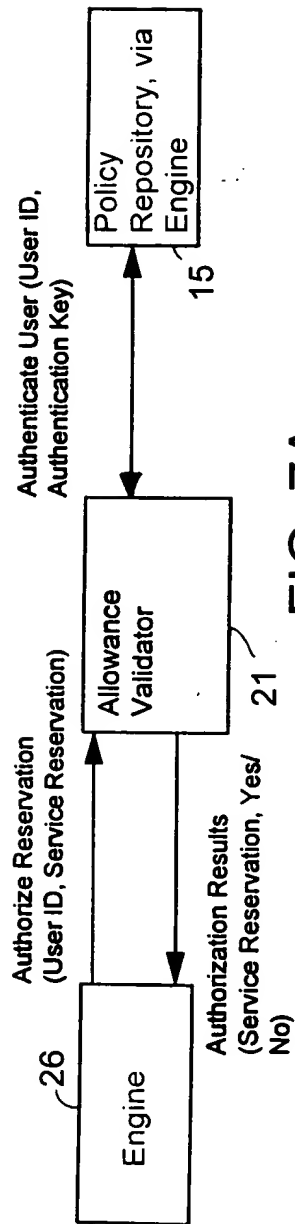


FIG. 7A

Terminating a service reservation

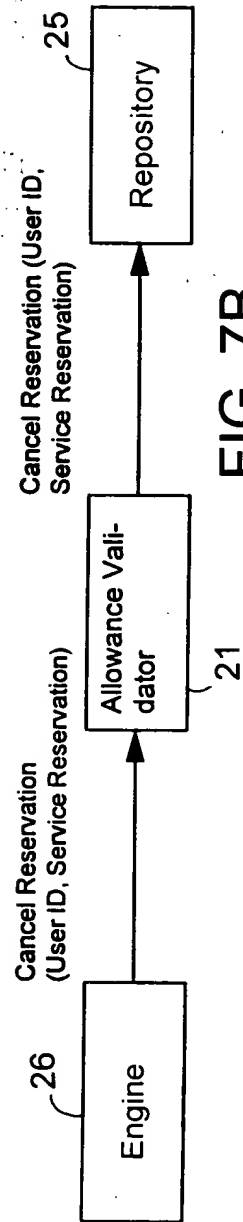


FIG. 7B

Creating a service reservation

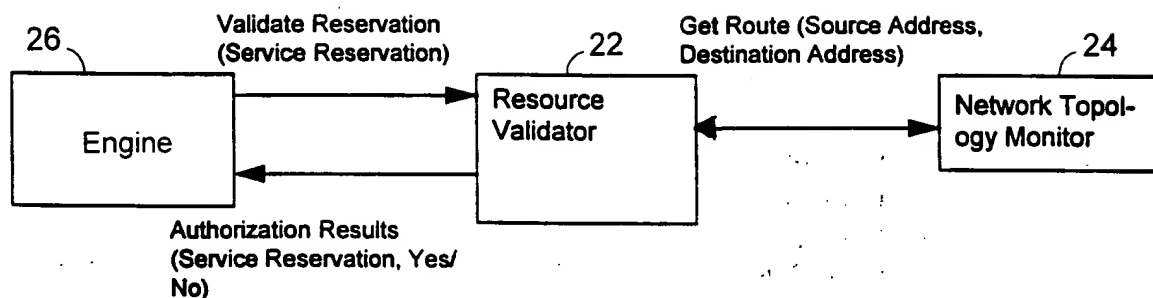


FIG. 8

Activating a service reservation

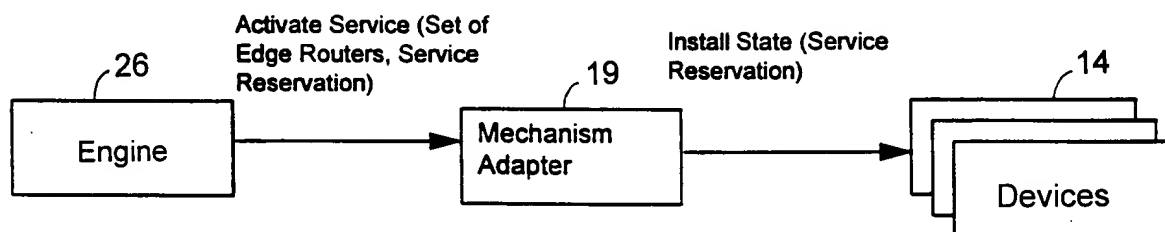


FIG. 9A

Terminating a service reservation

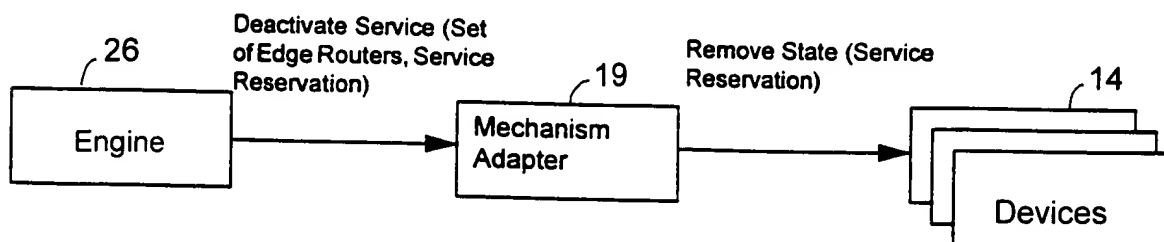


FIG. 9B

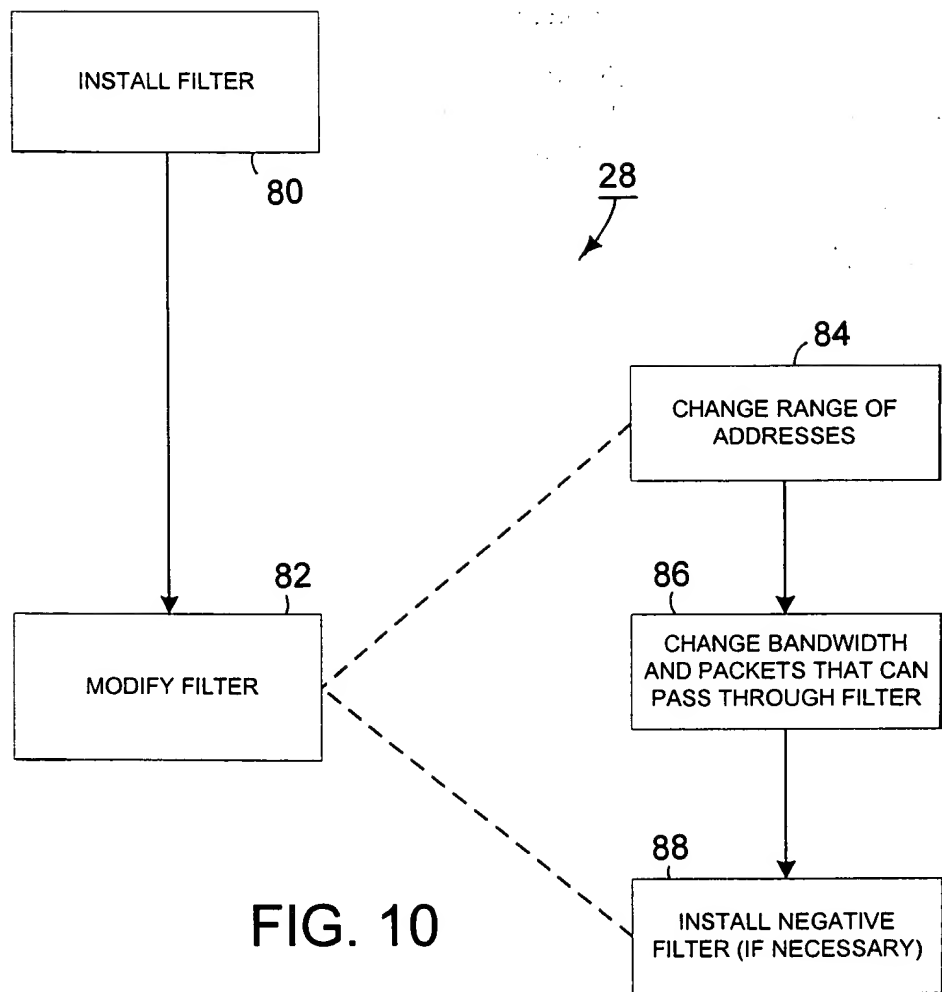


FIG. 10

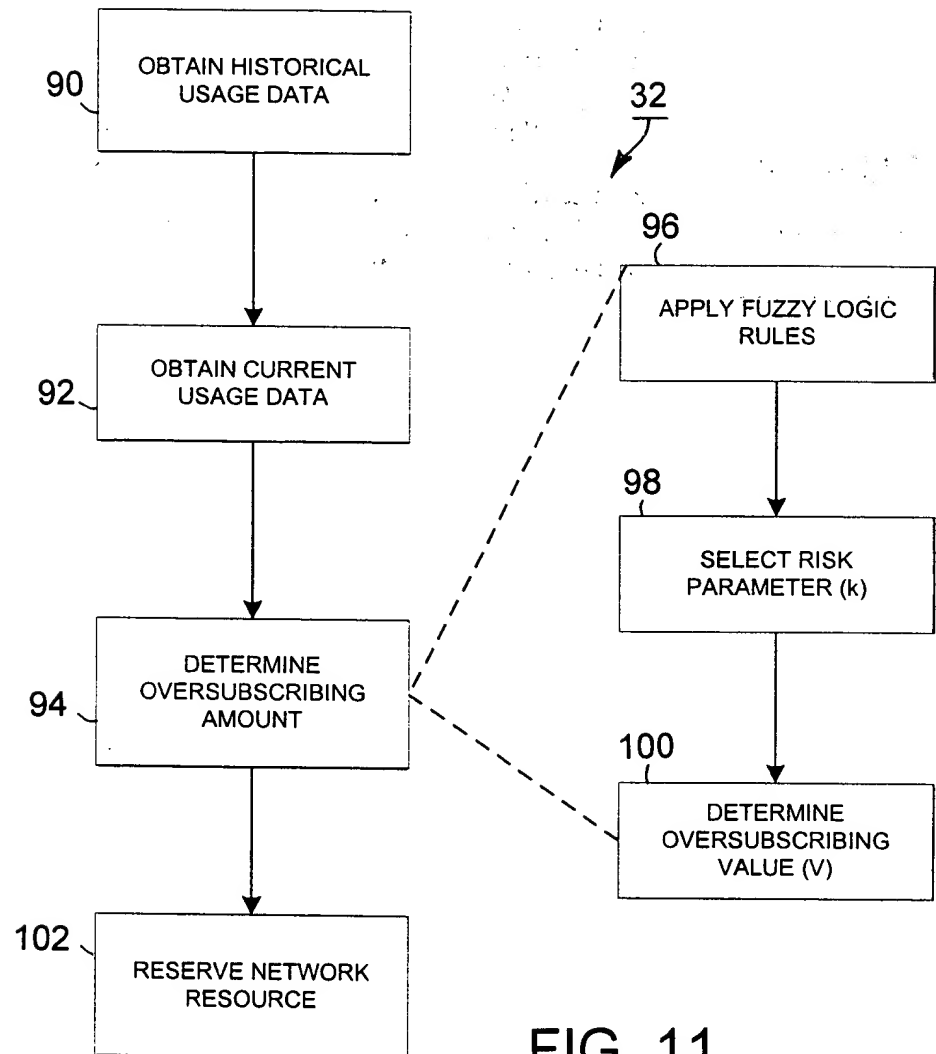


FIG. 11

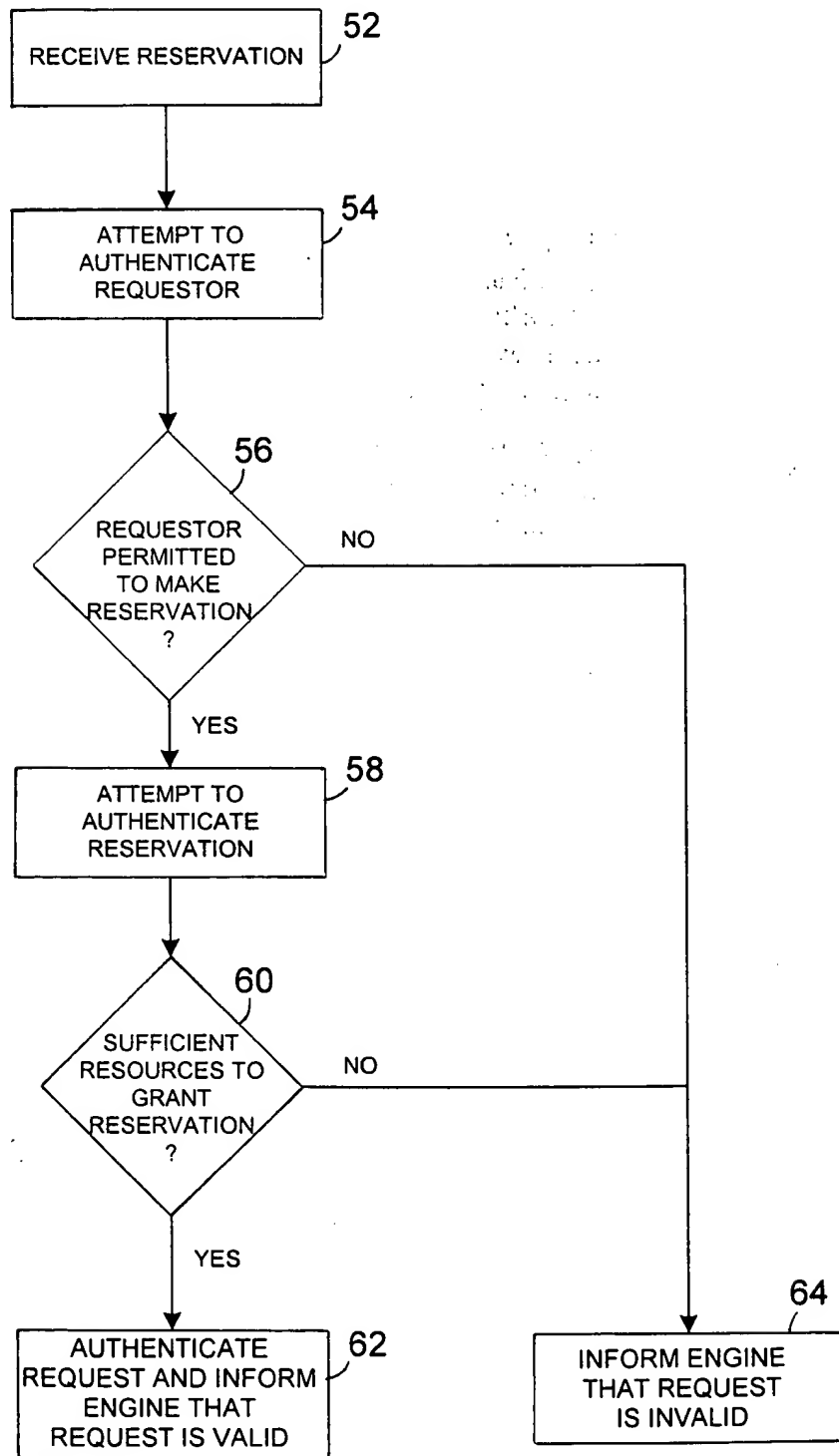


FIG. 12

